

VirtualWisdom Deployment Services



Features

- Project management, planning, logistics, remote preparation, and on-site installation and configuration assistance.
- Worry-free installation by our experienced engineers.
- Access to Virtana University catalog of online course.
- Live, instructor-led group training in product navigation and product use, and basic troubleshooting using VirtualWisdom.
- Operational training using your VirtualWisdom portal.
- Entity discovery, set up, and maintenance assistance and training.

Benefits

- Realize value quickly from your VirtualWisdom platform.
- Leverages Virtana's best practices and components.
- Hardware and software components installed and configured successfully.
- Staff trained in VirtualWisdom maintenance and health.
- Staff trained in basic use of VirtualWisdom for application-centric Infrastructure Performance Management.
- Application-centric entities designed to support application availability and performance.
- Follow up options for further operationalization available.

Take the first steps towards proactive Infrastructure Performance Management using your new VirtualWisdom platform with our VirtualWisdom Deployment services.

The VirtualWisdom Deployment services support your need to realize basic value quickly with your VirtualWisdom platform while leveraging Virtana's best practices and experience.

Virtana experts configure your solution, ensure complete discovery of your application-centric entities, and train your staff in basic use of VirtualWisdom for Infrastructure Performance Management (IPM).

Our deployment service includes implementation planning and project management, worry-free installation and configuration by our experienced Field Application Engineers to ensure complete discovery, a working session to review your application-centric entity design and assist you in identifying and creating app-centric entities, followed by basic training in using VirtualWisdom for Infrastructure Performance Management.

Deployment Services

VirtualWisdom is deployed by Virtana's experts – the world's most experienced infrastructure performance analysts.

Our Deployment services include implementation planning and project management that is focused on your long-term adoption of VirtualWisdom. We kick off the service with a working session with your key teams and create a tailored approach for delivery that is based on your needs and defined areas of knowledge. We leverage deployment checklists and work with you to plan the logistics and to prepare for your installation of VirtualWisdom.

Our experienced Field Application Engineers install and configure the VirtualWisdom software and hardware on site, verify data collection by the platform and ensure that report data is visible in the VirtualWisdom user interface.

Installation and configuration are followed by operational training of your team in VirtualWisdom portal administration and health.

Our basic training arms your users with the basic skills and knowledge required for application-centric IPM using VirtualWisdom. You receive access to our complete library of training through our online training portal, Virtana University. You can also receive navigation and product use training through a live, instructor-led online course delivered once a month. This training is followed by hands-on training by VI experts using your own VirtualWisdom portal to manage your infrastructure.

Our entity requirements, set up, and training working session helps you to establish a full stack, application-centric view of your infrastructure. We conduct a cross-functional review of your environment and applications, then work with you to identify an entity design, using VI best practices, that enables application-centric monitoring for maximum application availability and performance. We train your team in entity setup, configuration, and maintenance so you can manage your entities going forward.



[Learn](#) more about
VirtualWisdom



[Contact](#) a
Virtana Expert



[View](#) more
Resources

Virtana
2331 Zanker Road
San Jose, CA 95131
Phone: +1.408.579.4000