



Move to Virtana Service Observability

Virtana Platform delivers SaaS-based full-stack monitoring and AIOps insights at any scale.

It is the first intelligent IT operations management platform that streams and normalizes all machine data, uniquely enabling the emergence of context for preventing service disruptions in complex, modern IT environments.

Virtana Service Observability is designed to take full advantage of three converging trends that are completely transforming enterprise IT:

- The growing importance of DevOps applications
- The explosion of machine data
- The increasing accessibility of data science technology



Here are a few key features of Virtana Service Observability:

A native SaaS solution.

Virtana Service Observability resides in the cloud. It leverages Google Cloud’s world-class security, its scale is effectively unlimited, and the data it collects is always available. A Virtana SRE team manages the monitoring platform, freeing up customer resources for more valuable work.

Cutting-edge machine learning.

Virtana Service Observability supports anomaly detection with automatic baselining, AIOps root-cause analysis, and AI-driven user interfaces and models.

Thoroughly modern UI and UX.

Virtana Service Observability’s user interface is intelligent and intuitive, enabling easy consumption of IT data for practitioners and executive stakeholders. Crowdsourced voting influences the way data is displayed and prioritized.

The all-new Smart View.

Virtana Service Observability introduces Smart View, a new troubleshooting workflow that intelligently and intuitively presents the most relevant data to the user. With Smart View, the user can instantly navigate to any

time period of interest and quickly explore any anomalous activity.

Agentless and agent-assisted data collection.

We continue to be the market leader in agentless deep infrastructure data collection. Virtana Service Observability adds a push data framework that supports open-source and third-party agents and developer-friendly APIs. This enables data collection from ephemeral resources such as containers, microservices and IoT devices.

Elastic data streaming and centralization.

The Virtana Service Observability intelligent IT operations management platform gathers all types of machine data into a unified data store, correlating with its hybrid IT infrastructure model to surface actionable insights that would otherwise be missed.

Integrations with other ITOM systems.

The Virtana Service Observability platform offers out-of-the-box integrations with key ITOM tools, including incident management, CMDB, APM, network performance, orchestration, provisioning, unified communications, log analytics and business intelligence.



Virtana Service Observability

Using Virtana, our customers:

REDUCE ALERT NOISE BY

99.99%

IMPROVE MTTR BY

85%

INCREASE AUTOMATION BY

70%

What We Monitor	
Public Cloud	
Servers, storage, networking, virtualization, operating systems and more	✓
Hyper-converged systems	✓
Containers	✓
Serverless architectures	✓
Capabilities	
Agentless infrastructure monitoring, dependency discovery, modeling, event & performance management	✓
Extensibility with enterprise Integration	✓
AIOps relationship discovery & capacity planning	✓
AIOps root-cause isolation & impact analysis	✓
Multi-tenancy	✓
AIOps anomaly detection	✓
Data export for near-live reporting, querying & retention	✓
Smart View dashboards	✓
Streaming data collection	✓
Cloud data retention	✓
Continuous upgrades	✓
99.9% uptime SLA	✓